

29th July 2024

Request for Clarification
ITB-N_152-2024/KEN/ITB

Dear Bidders,

Reference is made to IDLO Procurement tender, **ITB-N_152-2024/KEN/ITB** issued on 16th July 2024 for Travel Agent Services through IDLO procurement website as well as Tendersoko.com which is a public online tendering platform in Kenya.

This letter responds to requests for clarification to the ITB raised by bidders (attached as Annex-A). Bidders are to refer to Annex A for any queries regarding the mentioned bid.

All other terms and conditions of the ITB remain unchanged and remain applicable in full force. We appreciate your continuous interest with IDLO and look forward to receiving your valued offer.

IDLO Procurement Unit

Annex A
Requests for Clarifications
ITB-N_152-2024/KEN/ITB

| Questions | Answers |
|---|--|
| <p><i>‘Seeking the clarification regarding the compliance requirements of the Data Protection Act in relation to our tender document submission. Subsequently, we shall not be attaching contracts and Local Purchase Orders (LPOs) as part of our submission. Our concerns are centered around ensuring that we adhere to all relevant data protection regulations, particularly with respect to the handling and sharing of sensitive information contained within these documents. As a substitute, we have requested the organization we are working with to write to IDLO directly stating the content of our engagements. Let us know , if the above confirmation letters would be admitted as we adhere to Data Protection Act.’</i></p> | <p>IDLO will accept bidder’s former contractors to send IDLO confirmation letter directly through tenders@idlo.int confirming bidders experience in booking both local and international flight tickets.</p> |